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Upside of Remote Auditing

By Bretta Kelly, owner BMSC, Edited And Hand Illustrated By Joshua Kelly



As the world changes, activities once intended for special occasion rapidly become the norm. Consultants and Auditors alike can be found scrambling to prepare for remote audits; downloading, familiarizing, practicing seemingly foreign technologies, learning newly approved remote audit programs from registrars. Some companies, more so than others, find themselves well prepared for remote audits. Over 15 years of implementing CIS software, it is exciting to see clients using our software have such ease when be-

ing audited remotely. As the results of remote auditing become apparent, they are proving to be more effective than predicted.

Despite the difficulty of particular facets of remote auditing, and the difference in the personal connection that is made when auditing or consulting in person, the benefits of working remotely outweighs the disadvantages. For instance, last week I was able to do work for three different companies ranging from 20 to 100 miles from my home office and get everything complete before 3 PM! Had I traveled back and forth between sites, and taken an hour for lunch, this could never have been accomplished.

Using Facetime, GoPro, Zoom, WhatsApp, etc., gives the user the ability to do virtual tours and auditing; simple accessibility tools can be used to "stop there, zoom into that, record this, etc. Using any number of applications to have virtual meetings allow users to share screens and see each other's faces in order to feel connected.

Working remotely additionally allows each individual permission to create their own, ideal working conditions. I personally enjoy working in pajamas, and during video meetings where the video is turned off, I can do just that. By working at home, one can also redistribute their work hours to create their ideal work schedule. Working remotely also allows auditors to sample different employees separately (they share their screens or send evidence through email), then subsequently compare to all other interviews and samples for an effective audit (the employees can all be working from their homes, and through technology we are able to have individual and group meetings as if we are all in the conference room together)!