



## Hemp Extraction Company Certifies To ISO 9001:2015 With The Help Of Consulting Group BMSC



SYO Labs (Sustain Yourself Organics Labs) just certified successfully to ISO 9001:2015. This is a tremendous accomplishment for any company, but even more so for SYO Labs given that they are a new business, having opened just over a year ago. To describe succinctly what SYO Labs is all about — they are a sustainable source of bulk CBD ingredients made from industrial hemp.

They may be a new business, but they have invaluable years of expertise in a variety of industries that have helped them to make SYO Labs an immediate success. Their team of highly qualified professionals has over 100 years of collective experience in: Global Manufacturing Processes; Waste Disposal Industries; Legal; Logistics; Global Supply Chain Management and Quality Control, to name a few disciplines.

SYO Labs' products include: CBD Crude Oil and CBD Distillate. Additionally, they are launching new and innovative CBD ingredients in months to come.

Kristina Sabbagh, Co-Founder and COO of the company, says, "We process hemp in our 30,000 square foot building located in Cottonwood, Arizona. Unlike other states that have very high testing standards for the cannabis industry, today in Arizona there aren't such standards." She added, "From the time we opened the business, we planned to put standards in place, enabling us to quickly institute best in class processes at SYO." She added, "We believe in preserving resources, recycling and sustainability. Further, we believe in zero waste. Our spent hemp biomass is processed into material for paper and heating pellets and we are actively searching for new ways to utilize the spent material. Our Quality Assurance Team is continuously researching and developing new ways to ensure our products are some of the safest and most potent 'pure' in the market."

Quality Director Haley Ensley came to the company from a cannabis analytical lab in Las Vegas, Nevada. "Nevada has very good testing standards for our industry. I learned through my tenure there the importance of instituting rigorous quality standards, even if they aren't being enforced by the state or federal government." She added, "Arizona doesn't yet have these standards, but we know they are coming, and we wanted to be ahead of these state issued standards."

Late last fall, the young company was ready to begin the ISO certification process. Kristina says, "Co-Founders Tracey Delaney and Jeremy Bach interviewed a consultant who we planned to bring on as a part-time employee to help us to achieve ISO certification. This arrangement didn't work for the consultant they interviewed, but she highly recommended Brett's company."

All SYO Labs team members agreed that BMSC would be a great fit for their team. Haley says, "Bretta Kelly came with her colleague, Debbie Hart, and once we engaged with them, we knew that they would be an outstanding resource to help us to achieve certification."

SYO Labs just successfully certified to ISO 9001: 2015. Haley says, "We had a couple of minors, and I welcomed these. They give us an opportunity for improvement. This whole process was so educational for our entire team. It helped that we had management approval and buy in from employees. The training BMSC provided was outstanding. We recommend them 1000%!" Haley added that every manufacturing company should certify to a standard such as ISO 9001.

Kristina adds, "Standards are great; they help you to create superior processes without reinventing the wheel. Our goal — no it's more than our goal — it's our philosophy to put processes in place that exceed what the state or federal government requires — to maximize the CBD content to meet and exceed



industry standards while preserving the resources, using renewable energy and reducing waste."

She adds, "Bretta and Debbie were invaluable in our process towards ISO certification — we so appreciated their knowledge, their enthusiasm, and their attitude that any problem can be handled and worked through." She adds, "We acted on instinct in selecting BMSC as our ISO consultant — we personally liked them — but we also know we made an excellent decision."

SYO Labs also purchased BMSC's CIS Package. Brett says, "Our CIS (Continuous Improvement Software) package is an affordable quality management software solution used by organizations throughout North America since 1999. Today, the package provides you with the tools to create new relational databases, new edit forms, third party portals and the ability to customize the existing databases." She adds, "CIS comes with 25 modules that can manage your organization and it also has the tools to allow you to create your own solutions."

Are you ready to implement a new ISO 9001:2015 or AS9100D / ISO 9001:2015 System or simplify your current Quality Management System? BMSC owner Brett Kelly has 20 plus years' experience implementing and auditing quality management systems for commercial and aerospace companies. Call (602) 445-9400 or visit [BusinessMSC.com](http://BusinessMSC.com) to learn more.

To learn more about SYO Labs, visit: [SYOLabs.com](http://SYOLabs.com)