

Misany Engineering & Machining, Inc. Certifies To ISO 9001:2015 With The Help Of BMSC



Misany Eng. & Machining is a well-kept secret, truly a hidden gem. Its growth has been organic, nearly all through word of mouth. The company, nearly 3 decades old, is tucked away in a small town in Arizona, called

Clarkdale. If you haven't heard of Clarkdale, it sits between Sedona and Jerome, less than 2 hours from Phoenix.

Founders husband and wife team Jay and Sherri Misany grew up in the machining industry. Sherri's father worked as a machinist at Motorola, and he owned his own tool and die business. Jay worked for many years as a machinist for small to large aerospace companies in the Phoenix area. As Jay worked in many different machine shops, they realized they could build a much better job shop. Quality and customer service, would be the backbone of their business.

In 1988, the two launched Misany Eng. & Machining, out of the backyard garage in Tempe. After almost 10 years of growth, the company decided to move to Clarkdale. Sherri says, "Some of our employees wanted the opportunity to move to a small community, and 2 of them moved with our business."

In 2011 Russ Carroll joined the team as General Manager, and his wife Stacy (Office Manager) shortly thereafter, as Jay and Sherri knew them as hard working and very capable people. Russ had extensive managerial experience and shared the same philosophy — Take people with the right attitude, intelligence, work ethic and train them in our field.

Today Jay and Russ help their customers with prototypes (or updating existing parts). Jay says, "When we help them with the design, material etc. for manufacturing it normally results in a reduced cost." Misany's customers hail from Tucson to Flagstaff. Russ states, "We build products for nearly every industry. We serve and service the whole state (and beyond) of Arizona. Closely working with the many engineers — we can make it happen is our attitude."

Russ does the hiring for Misany's. Russ says, "I look for individuals who may not have extensive manufacturing background but who I see have the aptitude to learn and will work well in our team environment." Russ says all machinists are cross-trained, and when their internal apprenticeship is completed, all can program, inspect and machine.

The Misany team says, "Our customers value the excellent customer support they receive from our small company. If they call with a question about their job, either Russ or Stacy answer the phone, and they know the status of the project. Customers don't wait for a call back hours later." The company offers delivery service to their customers throughout Arizona.

Becoming ISO was not required by any current customers. Russ says, "It is something we as a company wanted to pursue." Stacy adds, "We believed that our ISO certification would enable us to pursue new customers (who require the certification) and we knew it would allow us to take on more projects with our current customers."

Misany's management team was aware of BMSC, ISO consultant, from reading the A2Z



Manufacturing magazines. "We had talked to many shops, and we knew about how much preparing for certification would cost." Russ and the team contacted Bretta Kelly, owner of BMSC, as well as an independent consultant they heard about from one of their suppliers. "We invited Bretta to our company, and when she told us about her process, we felt BMSC was the best match for our company."

The company certified to the newest ISO standard, ISO 9001: 2015, in less than 90 days. Russ says, "When Bretta and her colleague Debbie Hart came in to analyze our systems, they told us we were so advanced in our processes that certification would easily be achieved in 3 months or less."

In June, Misany successfully certified to ISO 9001: 2015 with '0' findings! The team says, "BMSC's Bretta Kelly and Debbie were extremely capable — the two each have different strengths and they work very well together." Sherri adds, "They are so in tune with each other that I thought they were sisters!"

To learn more about how BMSC can help you prepare for the newest revisions of ISO and AS9100, call Bretta at 602-445-9400 -or visit businessmsc.com

I encourage you to contact Misany Eng. & Machining to see how they can help you with your machining needs. They can be reached at 928-634-0659 or visit misanyeng.com