



Alpha Machine Is Now An ISO9001:2015 Certified Company With The Support of Consulting Firm BMSC

Alpha Machine has provided quality one stop machining services for more than a half-century (53 years). The Woman-owned company, co-owned by Eric and Kathy Maxey since they purchased it from Kathy's father in 2007, is experienced in machining parts from a variety of materials, including Stainless Steels, Low Carbon Steels, Red metals, Titanium, Aluminum and plastics.

Their customers hail from a variety of industries, including: Aerospace, Military, Semi-Conductor, Oil and Gas, Fiber Optics, and Medical, and though the majority of their parts go to customers in Arizona, they also ship parts to Texas and Florida. Eric says, "We have a small number of customers who are 'walk ins', requesting machining on one part, and we don't turn anyone down."

Kathy says, "Over the years, we have stayed busy supporting our customers with little to no advertising and without a dedicated sales person. We pride ourselves on nearly always being on time, providing very fair prices, and producing high quality parts. Most of our business is referral, and we continue to add new customers as machinists move to another company." Eric adds, "Our employees help us to retain loyal customers. We don't have high turnover; in fact our team has on average 10 years with our company."

Today, Alpha Machine offers waterjet, high production sawing, wire EDM, Lathe (6th axis), and mill machining. Eric says, "We invested in new capital equipment purchases in preparation to take on new clients." He continued, "We knew that some of the large customers we are beginning to work with would require ISO 9001: 2015 certification, and some even recently inquired into our ISO status."

Eric, Kathy and son Kurt knew about ISO/ AS9100 consultant Bretta Kelly, owner of BMSC, through the A2Z Manufacturing magazine, but they also pursued a proposal from another local consultant. Eric says, "BMSC's pricing was very fair, significantly lower than the other consultant, and Bretta Kelly and her colleague Debbie Hart had some outstanding references from the many shops they have helped to certify."

Kathy says, "We contracted with BMSC in February of this year, and achieved certification with '0' findings just a short 5 months later. Bretta and Debbie were extremely professional, responsive and knowledgeable, and they were never condescending or critical of our systems and processes." Kurt adds, "The BMSC system was relatively easy to implement, and now that we are certified, I think we are more organized and absolutely ready to take on more work." Eric says that Alpha Machine already added 1 new customer as a result of ISO 9001: 2015 certification.

Are you ready to implement or upgrade your Quality Management System to the new ISO



9001:2015 or AS9100D / ISO 9001:2015 Standard, AS9110C or AS9120B?

Bretta Kelly, President and Owner of BMSC, LLC has proven, copy written templates for ISO 9001:2015, AS9100D, AS9110C and AS9120B Standards and provided consulting services to more than 200 companies; upgraded and certified with zero to one finding results! For more information about BMSC contact them at: (602) 445-9400 or visit BusinessMSC.com.

If you are looking for an outstanding family owned and run machine shop, now ISO 9001: 2015 certified, contact Alpha Machine Co., Inc. at (602) 437-0322, email: alpha@alphamachineco.com or visit their website at AlphaMachineCompany.com